



## No5101 Firmware Field Update Procedure

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**Revision:** A.2

Last Date Changed: 9/3/2021

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# No5101 Firmware Field Update Procedure

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Author: C. Gallo  
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### Revision History:

Rev	Date	Notes	ENG
A.0	01/15/2021	Initial Release	CTG
A.1	02/01/2021	Add Update over Network Instructions	CTG
A.2	09/03/2021	Fix the filename in Software Version section. Adjust Layout	CTG



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## Software Versions

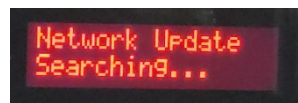
Model	Software Version	Part Number	File Name
MLNO5101AM	XX-1	076-00007	20201130_NO5101_US_VXX.fup
MLNO5101CN	XX-4	076-00003	20201130_NO5101_EUROPE_VXX.fup
MLNO5101EU	XX-4	076-00003	20201130_NO5101_EUROPE_VXX.fup
MLNO5101JN	XX-7	076-00008	20201130_NO5101_JAPAN_VXX.fup

Where XX is the current version of released software

## Update via Network (Wired or Wireless)

**The No5101 Remote Control or Mark Levinson 5Kontrol App is required to update via the network**

1. Press the Home button two times on the remote (See Remote Control) to bring up the Settings Menu.
2. Press the “^” (up arrow) button on the remote (See Remote Control) three times to switch to “Firmware Update”.
3. Press the “Enter” button on the remote. The No5101 will display
4. If there is an available firmware update, the display will show
5. Press the “Enter” button on the remote to begin the firmware update.

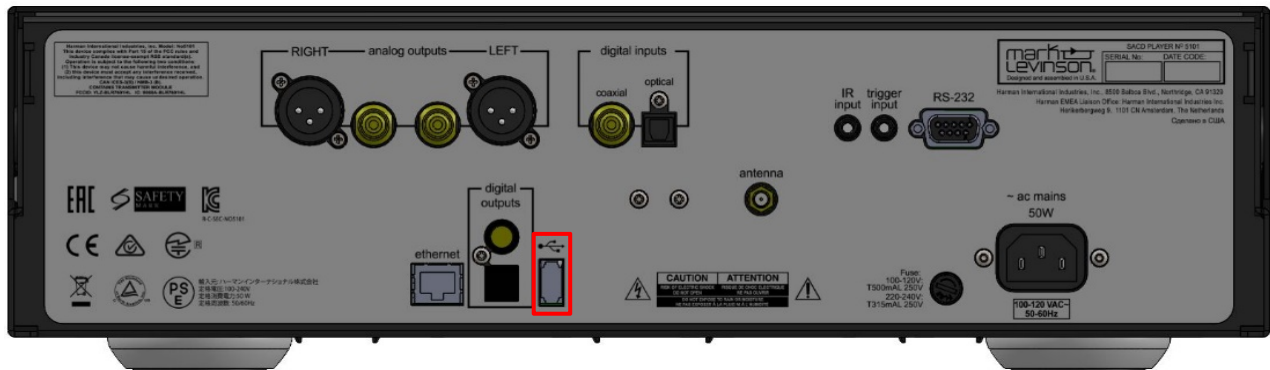


**NOTE: If there is no available firmware update, you will get a No new firmware message. Press the “Enter” button on the remote.**



## Update via USB

1. Load the correct software file onto a thumb drive that has been formatted FAT32.
2. Plug the USB thumb drive that has the No5101 S/W (076-0000X) (where X is the correct part number for the region) into the USB A port on the back of the No5101.



3. Plug the AC power cord into the back of the No5101.
4. Bring the unit out of standby, by either pressing the standby button on the front panel of the No5101 or the standby button on the No5101 remote control.
5. After approximately 20 seconds the display will show.

**NOTE: If the No5101 firmware is at the latest version, you will get a Decrypt error message when attempting to update.**

11-1 Update..  
Enter to Upgrade

Decrypt error  
Enter to Exit

6. Press the enter button on the No5101 remote to begin firmware update.
7. The update is loaded from the thumb drive.
8. The data is then checked.

USB Update  
Load 54%

USB Update  
Checking Data

9. In order to finish programming, the USB thumb drive needs to be removed

Remove USB disk  
to continue...

**NOTE: After approximately 30 seconds the unit will begin updating if the thumb drive is not removed.**

10. Player is updated first.



11. Next, MCU is updated.



12. Firmware update is finished.



**NOTE: The No5101 will not reboot if the thumb drive was not removed at step 8.**

13. In order to complete programming, the No5101 reboots itself.



14. The initial power up screen will be displayed for approximately 8 seconds.



15. When the Home screen is showing on the display the Firmware programming is complete.



## Remote Control

